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| **Dates and times required**  From date………………Time………… To date…………Time……….……….. please indicate the approximate  time you require your first and last visit |
| **Owners Details**  Name………………………….................................................. Email……………………………………………………………………………………..  Address………………………………………………………… Town…………………………………………………………………………………….  House name/or number & street  County…………………………………………………………… Post Code……………………………………………………………………………..  Home Tel……………………………………………………….. Mobile…………………………………………………………………………………  **Keys: If your doors have a knack to opening them please ensure that we are shown in advance of the day required**.  Does a neighbour have a spare key in case of emergency? If so please provide details: ……………………………………… |

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| **About your Pet**  Pet type/breed/colour……………..……. Name/s……………………………………………. Sex (M/F)…………. Age……………  (Dogs only) size kg…………………………… has your pet been neutered/spayed?………………………………………………………  **Feeding Routine:**  Brand, quantity, time/s of feed per pet ………………………………………………………………………………………………………..…..  **Behaviour:**  Is your pet (dog/cat only) housetrained? Is there a litter tray to be cleaned?……………………………………………………  Has your pet ever shown aggression towards people or other animals? (Y/N)……………………………………………………..  If yes please give details  Where does your pet usually sleep?…………………………………………………………………………………………………………………  Is there anything that alarms or disturbs your pet?...............................................................................................................................  Does your pet settle well?......................................................................................................................................  Is your pet used to spending time alone overnight or in the day and for how long?...............................................................  **How likely is your pet to:-** pleasecircle  **Often (O) Sometimes (S) Never (N)**  Escape from garden or house O S N  Jump or sit on the furniture O S N  Chew furniture/items O S N  Scratch doors/furnishings etc O S N  Chase other animals e.g. squirrels/cats/rabbits (dogs) O S N  Display possessive behaviour with toy etc O S N  Run off or get lost if walked off lead (dogs) O S N  Fight or show aggression to other dogs/humans O S N  **Exercise (Dogs)**  With dogs we prefer to walk them **ON** a lead  A dog may be walked off the lead at the carer’s discretion, provided that the owner signs in the space below to confirm their agreement to off-lead walking and that the dog is insured (third party liability and health).  I agree that my dog may be walked off lead at the carer’s discretion.  Signed …………………………………………………... Dated ……………………………………………………………....  If off lead does your dog stay close or run off …………………………………………………………………………………………………  Does your dog have good recall and what words or signs does your dog understand ……………………………………….  ……………………………………………………………………………………………………………………………………………………………………..  **Health**  Is your pet on any medication, please provide details………………………………………………………………………………………  ……………………………………………………………………………………………………………………………………………………………………..  Is your pet ( dogs/cats) up-to-date with:-  Vaccinations (Y/N……… De-Worming (Y/N).........… Anti-flea treatment (Y/N)……..... Insurance (Y/N)………..  Is your dog/cat micro-chipped? (Y/N)…………………..  **Veterinary Surgeon**  Practice name…………………………………………………………………………….……………. Tel……………………………………….  Address……………………………………………………………………………………………………………………………………………………  **Emergency contact details (UK)**  If we are unable to contact you in an emergency please provide details of a representative who is able to make decisions about your pet in your absence (please inform them that they have been nominated.)  Name……………………………………………………… Tel…………………………………Mobile…………………………………………  Address……………………………………………………………………………………………………………………………………………………....  All bookings are subject to our terms of use. All bookings must be accompanied by a signed Terms and Conditions and Booking Form.  Please return both signed forms at least two days prior to us looking after your pet so we can contact you with any queries we may have.  We use Facebook and our web site to show our clients how their pet is getting on whilst they are away. At no time does The Surrey Ark indicate the address of the client or photograph their house.  **Sickness cover**  We are a team, in most cases if we are ill we will try and let you know as soon as possible, if we are unable to contact you in time, are you happy for us to substitute another available team member if we have one available? If not we will have to cancel the walk. **YES/NO\***  **I give/I do not give\*** permission for photographs of my pet to be posted on Facebook or The Surrey Ark web site.  **\* Delete as required**  **Signature of owner……………………………………………………. Date…………………………………………**  We operate 9am to 5pm Monday to Friday at the normal rate on our website [www.thesurreyark.co.uk](http://www.thesurreyark.co.uk) but any jobs outside of these hours (except house/pet sitting) will include an extra £5 surcharge for walks and/or visits. Christmas Eve, Christmas Day, Boxing Day, New Year's Eve, New Year's Day, Good Friday, Easter Sunday and Bank Holidays will be double the normal charge.  **I confirm that I have read, understood and accept the terms of use set out in the Terms and Conditions**  **Please return to:- The Surrey Ark, 9 Foxwarren, Claygate, Surrey KT10 0LB: 01372 810531/07977 256110** |